



IMPACT REPORT 2019

Outside In 

CLINIC AND HEALTH SERVICES



5,749

patients received primary care services



23,376

appointments

1,865

patients experiencing homelessness

1,103

LGBTQIA+ patients

910

transgender patients

78%

of patients are living in poverty



"I feel lucky to work in a place where people are connected to a shared mission. I've seen clients come to Outside In for issues they felt were too embarrassing to share with their other providers. I hope their experience here takes some of the shame out of the medical experience and helps people feel empowered to advocate for their health."

~Karlyn Nieland, NP
Primary Care Provider

728

patients accessed care at our School Based Health Center and Mobile Medical Vans

748

clients received laser tattoo removal treatment

830

clients served at our Complementary and Alternative Medicine Clinic

838

people received assistance enrolling in health insurance

SYRINGE EXCHANGE

4,252

clients received harm reduction services

1,414,885

needles exchanged

466

overdoses reversed

PHARMACY

1,718

patients served

16,622

prescriptions filled

YOUTH AND BEHAVIORAL HEALTH SERVICES



983

clients experiencing homelessness accessed services, developed skills, and built futures



108

clients received intensive mental health and substance use treatment

143

identified as transgender or gender nonconforming

853

found safety off the streets, healthy meals, and support in our Day Program

239

participated in education and job training at the Employment and Education Resource Center

152

accessed safe and stable housing



"My favorite part about participating in the job training program at Virginia Woof Dog Daycare is the great staff. The love they share for the dogs and the time they put into training me and other young people is amazing. Being with dogs all day is all I could ask for!"

~Megan, Youth Services Client

VOLUNTEERS

281 volunteers gave **17,232** hours of their time valued at **\$438,210**



"Volunteering in Outside In's kitchen nourishes my soul."

~Outside In Café Volunteer

PHILANTHROPY

Total Giving \$1,543,625

Giving by Designation

\$763,039

Health, Behavioral Health, and Youth Services

\$740,586

Area of Greatest Need

\$40,000

Outside In East

Giving By Source

\$1,276,299

Individuals

\$200,000

Foundations and Donor Advised Funds

\$67,326

Corporations and Community Organizations

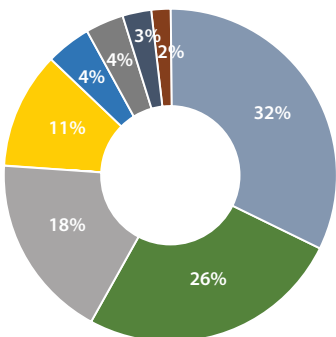


"We are forever grateful for the generous support of our community. Your donations and volunteerism are critical to our work. We simply cannot say thank you enough. Mil gracias."

~Patricia Patrón
Executive Director

FINANCIALS

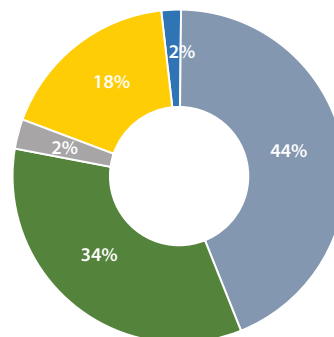
Revenues and Support



● Federal Funding	\$4,441,398
● Medical & Behavioral Health Services	\$3,590,134
● Multnomah County	\$2,512,394
● Contributions	\$1,557,884
● Other Contracts & Fees	\$621,865
● State of Oregon	\$517,112
● Gifts In-Kind	\$382,867
● Virginia Woof Dog Daycare	\$232,448

TOTAL REVENUE AND SUPPORT \$13,856,102

Operating Expenses



● Clinic Services	\$5,978,992
● Youth and Behavioral Health Services	\$4,618,292
● Virginia Woof	\$358,848
● Management & General	\$2,414,871
● Fundraising	\$236,745

TOTAL OPERATING EXPENSES \$13,607,748