## HEALTH SERVICES

<table>
<thead>
<tr>
<th>AREA</th>
<th>DETAILS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Syringe Exchange</strong></td>
<td></td>
</tr>
<tr>
<td>Clients received</td>
<td>4,155</td>
</tr>
<tr>
<td>Harm reduction services</td>
<td></td>
</tr>
<tr>
<td>Needles exchanged</td>
<td>1,868,710</td>
</tr>
<tr>
<td>Overdoses reversed</td>
<td>429</td>
</tr>
<tr>
<td><strong>Pharmacy</strong></td>
<td></td>
</tr>
<tr>
<td>Patients served</td>
<td>1,820</td>
</tr>
<tr>
<td>Prescriptions filled</td>
<td>16,269</td>
</tr>
</tbody>
</table>

### Statistics

- **5,358** clients received primary care services
- **27,078** appointments
- **1,633** patients experiencing homelessness
- **1,485** LGBTQIA+ patients
- **913** transgender patients
- **96%** of patients living in poverty

### Quote

"The COVID-19 pandemic has forced the medical community to be innovative. The most notable change at Outside In has been the implementation of telemedicine. The ability to meet with a medical provider remotely lessens the many barriers our patients face when accessing health care, such as safety, transportation, and time off work."

~ Meghan Brinson, ND
Medical Director
# YOUTH SERVICES

<table>
<thead>
<tr>
<th><strong>979</strong></th>
<th>838</th>
<th><strong>141</strong></th>
<th>219</th>
<th><strong>141</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>clients experiencing homelessness accessed services, developed skills, and built futures</td>
<td>found safety off the streets and healthy meals in our Day Program</td>
<td>accessed safe and stable housing</td>
<td>participated in education and job training</td>
<td>identified as transgender or gender nonconforming</td>
</tr>
</tbody>
</table>

“When COVID-19 changed the Portland landscape in March, food insecurity became more visible. We responded by creating our food resource team. This team swiftly launched our Food Box and Free Food Market programs, which have improved food security in a safe, accessible way. We could not do this work without the support of our community partners, whose compassion and resources make our work meaningful and possible.”

~ Whitney Shervey, Emily Droge, & Rachel Cain  
Members of Outside In’s Food Resource Team

“...”

~Amanda Antenucci  
Behavioral Health Director

# BEHAVIORAL HEALTH SERVICES

<table>
<thead>
<tr>
<th><strong>159</strong></th>
<th><strong>11,405</strong></th>
<th><strong>100%</strong></th>
<th><strong>82%</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>clients received intensive mental health and substance use treatment</td>
<td>client appointments conducted by behavioral health staff</td>
<td>of participants in our Outpatient Counseling program reported that staff believe they can grow, change, and recover</td>
<td>of our DBT program participants reported that they use skills they learned in treatment in their daily lives</td>
</tr>
</tbody>
</table>
PHILANTHROPY AND VOLUNTEERS

Total Giving $2,184,096

Giving by Designation

$725,339 Health, Behavioral Health, and Youth Services

$1,212,157 Area of Greatest Need

$246,600 Outside In East Clinic Capital Project

“\(\text{We are incredibly grateful for our fierce community of compassionate and generous supporters. Through your gifts of money, time, and ideas, you bring hope, safety, and transformation to so many people. Mil gracias.}^{\text{\textregistered}\text{\textcopyright}}}\)"

~Patricia Patrón
Executive Director

248 volunteers gave 14,670 hours of their time valued at $399,024

FINANCIALS

Revenue and Support

Operating Expenses

Federal Funding  $5,304,344
Medical & Behavioral Health Services  $4,826,130
Multnomah County  $2,524,040
Contributions  $1,995,792
Other Contracts & Fees  $744,570
State of Oregon  $443,494
Gifts In-Kind  $292,640
Virginia Woof Dog Daycare  $162,003

TOTAL REVENUE AND SUPPORT  $16,293,013

Clinic & Health Services  $7,104,505
Behavioral Health Services  $2,151,390
Youth Services  $3,296,939
Virginia Woof  $334,640
Management & General  $2,459,882
Development  $535,148

TOTAL OPERATING EXPENSES  $15,882,504

Helping homeless youth and other marginalized people move towards improved health and self-sufficiency

Impact Report July 1, 2019 – June 30, 2020